



Commissioner for Patents
Washington, DC 20231
www.uspto.gov



CONFIRMATION NO. 5602

Bib Data Sheet

SERIAL NUMBER 09/756,120	FILING DATE 01/09/2001 RULE	CLASS 709	GROUP ART UNIT 2143	ATTORNEY DOCKET NO. 198775US-2
-----------------------------	-----------------------------------	--------------	------------------------	--------------------------------------

APPLICANTS

Tetsuro Motoyama, Cupertino, CA;
Avery Fong, Castro Valley, CA;

** CONTINUING DATA ***** *Ac*** FOREIGN APPLICATIONS ***** *Ac***IF REQUIRED, FOREIGN FILING LICENSE GRANTED**

** 12/20/2001

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no		
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after		
Verified and Acknowledged	<i>Aggust Chh</i> <i>Ac</i> Examiner's Signature Initials		
STATE OR COUNTRY	SHEETS DRAWING	TOTAL CLAIMS	INDEPENDENT CLAIMS
CA	16	35	4

ADDRESS

22850

TITLE

Method and system of remote support of device using e-mail

FILING FEE RECEIVED 1060	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
--------------------------------	---	--



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
 UNITED STATES PATENT AND TRADEMARK OFFICE
 WASHINGTON, D.C. 20231
www.uspto.gov



CONFIRMATION NO. 5602

Bib Data Sheet

SERIAL NUMBER 09/756,120	FILING DATE 01/09/2001 RULE	CLASS 707	GROUP ART UNIT 2171	ATTORNEY DOCKET NO. 198775US-2
-----------------------------	-----------------------------------	--------------	------------------------	--------------------------------------

APPLICANTS

Tetsuro Motoyama, Cupertino, CA;
 Avery Fong, Castro Valley, CA;

** CONTINUING DATA *****

** FOREIGN APPLICATIONS *****

Foreign Priority claimed	<input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 16	TOTAL CLAIMS 35	INDEPENDENT CLAIMS 4
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature	Initials			

ADDRESS

22850

TITLE

Method and system of remote support of device using e-mail

FILING FEE RECEIVED 1060	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
--------------------------------	---	---